

## Focusing on the future

### Working with young residents to develop the skills they need for life

At Riverside, we are committed to providing excellent service to all our tenants and residents. We work closely with them to try and deliver the services they want, to a high standard and that are accessible for all. In recognition of our work we've been selected as one of the Co-regulatory champions by the Tenant Services Authority (TSA).

On Tuesday 29 November Riverside ECHG is holding a day for you to come along, with your residents and colleagues, to share our experiences, talk about what we do and how our residents get involved. We'd be delighted if you could join us.

**When**

10.30am- 3pm  
Tuesday 29 November 2011

**Where**

Cambridge Youth Foyer  
1 Rustat Close  
Cambridge  
CB1 3NG

**Who can come along?**

This day has been part funded by the TSA for us to share ideas. The day is open to residents and employees from other housing associations, fellow co-regulatory champions and representatives from tenant and resident organisations.

**What does the day include?**

10.30am-11am	Registration
11am-11.30am	Welcome to the day
11.30am-12.30pm	Workshops
12.30pm-1.30pm	Lunch
1.30pm-2.30pm	Workshops
2.30pm-3pm	Question and answer session
3pm	Close

**Workshops**

We'll be running five different workshops during the day, with the sessions running in the morning and afternoon so you get the chance to attend at least two.

## Choose from:

### 1. Life skills at the Lodge

Tenants at the Peppercorn Lodge have been inspired by national and regional events organised by Riverside ECHG to pass on skills learnt to others. Knowledge gained by one tenant can help remove obstacles and social barriers for other tenants.

### 2. Learning to learn in Cambridge

The Cambridge Youth Foyer supports residents in their education and training. We work with agencies such as The Prince's Trust and the Cambridge Regional College. We have invited members from external agencies to speak directly to residents about programmes they offer as well as hosting courses in the Foyer itself.

### 3. Resident involvement - the Cangle angle

As well as offering training on subjects such as first aid and sexual health, residents at the Cangle Foyer are directly involved in shaping services, feeding back to staff and having a say on policies.

### 4. How green is our alley?

At the Powerhouse Foyer in Liverpool residents put their heads together to turn the grounds at the back of their building into a welcoming retreat for all seasons. A dull grey cityscape has been turned into a sweet green landscape, complete with decking!

### 5. The sweet smell of success

At the Cangle we have many successes we are proud of and we are very happy to see so many of our former clients pop back to the Foyer for a catch up and a cup of tea. Today we will showcase some of our favourite success stories.

## How do we get involved?

We'd be delighted if you could join us on the day. The event is open to both staff and residents from housing associations. Space is limited, with 60 places available which will be allocated on a first come first serve basis. We suggest a limit of five delegates per organisation to maximize participation and sharing on the day. To confirm your attendance, please contact Kellie Mogan by Tuesday 22 November either by post, e mail or telephone (see contact details below).



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We look forward to seeing you.